CAM Release Notes

Sprint 2021.02.1   04/12/2021

Deployment Update by Region

- Completed - **Asia, UK, Canada, Oregon, and Australia**
- In- progress - **US, EU** (Tentative completion date - 14 April 2021)

Enhancement

Provisioning

- Multiple Queue support: CAM now supports creating multiple queues for parallel job processing. All customers get one queue. C4+ customers get 1 additional queue (priority queue). Additional queues can be purchased as add-on.

Metadata

- New Metadata UI and Architecture. In this sprint we have switched to the new metadata UI. This UI was in a preview mode for past three months. The metadata mapping is moved from external system to this UI.
  - New customer or new system: Now after adding a new external system, go to metadata and do auto-discovery (applies to iManage and NetDocuments only today). This process will automatically bring all metadata from DMS to CAM
  - Existing customers and existing systems: No changes needed. All current process should continue to work

 Internal metadata/flags: CAM also includes list of flags (also called internal metadata) which are a list of metadata that are used in CSV jobs to instruct CAM on what needed to be added. This list of flags is displayed in the metadata section.

CAM Commands

- CAM commands are now supported in the iManage Outlook client (Work Panel). (Cloud-8495, 8120) [Read more…](#)

M365

- CAM allows to restore the same M365 groups in teams using CSV job upload. (Cloud-8012) [Read more…](#)

Source System Configuration

- Added new field called "Eval Expression" in source system UI to verify the token and set the priority queue for job execution using code JS code snippet. (Cloud-8873, 8650) [Read more…](#)

New Permissions

- M365 Permissions

  M365 Permissions → Allows to connect M365 to CAM through application and delegate permissions in Azure

- Documents Search (API Based)

  Documents Search (API Based) → Allows to search documents through API

  CAM→Documents→API Search

- View Control Center & View CC Controls

  Account Management → Added Add-On called Ethical Wall for Security and retention, which allows to view control center and controls

Resolved Issues

Account Management

- Failed to display correct timestamp when creating or adding a new user to account management. (Cloud-8517)

Analytics

- The existing query could not be executed because query type was failed to auto-detect. (Cloud-8747)
- Failed to display the filtered metadata values who had parent values. (Cloud-8360)
- CAM introduced new option to user the search documents through API search. (Cloud-6950)
- Out of the box Analytics queries were failing for mandatory fields. (Cloud-8467)

- Security update option was failed to update security to update folder or skip document for an inherited or non-inherited security update. (Cloud-9180)

Business Continuity

- Failed to download Business Continuity document, resulting in an error – "Job Id not found". (Cloud-8757)

Data Sync

- Failed to sync metadata items with specified database columns mapped to the external system configuration. (Cloud-6972)

Directory

- In "Reassign Template", the wrong template was selected in the search template operation. (Cloud-8536)
- Matter was failed to sync accordingly in Local sync tables in SQL. (Cloud-8876)

Document

- The default value cannot be set in the "Default Security" field in the document / workspace search in the layout. (Cloud-8537)
- Failed to search documents through API as well database search for incorrect RDS instances in the document tab. (Cloud-8819)

External System Configuration

- The token could not be retrieved in the external system configuration when adding the server details of the external system. (Cloud-8445)
- External system status displayed as not connected due to OAuth error for new system on 10.3 or above and an existing system. (Cloud-8857,9235)

Job
- The manage policy job status was displayed completed on UI, but failed to create manage policy jobs. (Cloud-8967)

Layout
- In the Directory, metadata format was reflected blank because it could not be saved in layout – grid configuration. (Cloud-7858)

M365

- Failed to create more than tab/planner/list when creating Team job. (Cloud-8548)

- Created multiple security groups with similar details if the group already exists using CSV Job Upload. (Cloud-8968)
- Failed to create channel and grant access in Teams, unique identifier field was empty during job creation. (Cloud-9106)
- Failed to auto-closed window when creating team by request workflow. (Cloud-7828)

Request Workflow

- Failed to load create Team panel when select M365 system during in request workflow. (Cloud-8817)

Template Editor

- Apply workspace job was stuck when passing the template more than defined size. (Cloud-9063)
- Search folder was failed to mapped owner metadata value in external system and default folder metadata when creating a new iMange workspace. (Cloud-8961)

Workspace

- Failed to create workspace for NetDocuments when metadata defined to Read-only. (Cloud-8701)
- Could not create workspace errored in missing unique id field in metadata. (Cloud-8702)

Known Issues

- Folders copied from one template to another retain a link to previously created folders using that template. (Cloud-8208)
- Could not delete 'Saved Search' folders from Apply to workspace and Reassign template. (Cloud-8614)

Notes

Prosperoware does not recommend using non-alpha-numeric or special characters within metadata fields. The following special characters include: "?" | "=" | ",". The iManage API may not return any results when searching for workspaces or documents containing this metadata.